



PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: **Baggenstoss et al.**)
Serial No.: **10/733,137**) Art Unit: **2614**
Filing Date: **December 11, 2003**) Examiner: **Al Aubaidi, Rasha S**
Title: **Managing the Selection of**) Confirmation No.: **8268**
 Performance Interventions in a)
 Contact Center) Docket No.: **07117.105017**

PETITION FOR EXTENSION OF TIME UNDER 37 C.F.R. § 1.136

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Petitioner respectfully requests a one-month extension of time within which to file a response to the Official Action dated January 11, 2007, to expire May 11, 2007. Form PTO-2038 is enclosed, authorizing the charge of \$60 to cover the one-month extension of time fee. [Applicant claims small entity status. See 37 CFR 1.27.]

The Commissioner is authorized to charge any additional fees, or to credit any overpayment, to Deposit Account No. 11-0980. A duplicate of this sheet is attached.

Respectfully submitted,

Michael L. Wach
Reg. No. 54,517

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 11, 2007.

Michael L. Wach, Reg. No. 54,517